# Performance Management of Road Administration in Japan

March 2004

Performance Management Office Road Bureau, Ministry of Land, Infrastructure and Transport

# History of the Performance Management in Japan

### **Significance of Outcome-based Road Administration Management**

Making road management efficient

To spread principle based on outcome to each division and aim for reform of administrative management

Improving transparency of road administration

Prior numerical targets, appropriateness of the targets, effects of measures and projects implemented, including related data prepared by each prefecture, should be released as Performance Plans and Reports on Degree of Achievement so that the nation can check the details.

### **Building up of Cycle of Management**

Framework that allows numerical targets to be declared beforehand, degree of achievement to be evaluated afterward, and results of evaluation to be reflected in the subsequent administration management

This is the first fiscal year in which Road Administration Management will make a round (Report on Degree of Achievement for fiscal year 2003 and Performance Plan for fiscal year 2004 to be released on June 30)

- 1. Recommendation of the Road Subcommittee, Infrastructure Development Council (August 2002) Outline From **"It's time to change - For Better Living, a Better Economy and a Better Environment"**
- Chapter 4 Basic Direction of Road Administration Reform
  - 4-3 Reform of Administration System
- (1) Basic viewpoint
- It is important to <u>shift to an outcome-based road administration</u> that achieves its mission by ensuring good services provided by roads.
- (2) Direction of reform
- Exact understanding of road users' needs and <u>accurate identification of and concentration on the most effective</u> <u>investment choices</u> should make a great difference.
- Establishing an evaluation system using outcome indicators that clearly show policy goals is essential.
- Chapter 6 Administration System Reform
  - 6-1 Distinction by Evaluation System
- (1) Introduction of an evaluation system for distinction
- An evaluation system using indicators that reflects the outcome of programs and projects (outcome indicators) should be incorporated into administration management, and efficient and effective implementation of projects should be aimed for.
- (2) Improvement of evaluation of projects
- Evaluation of projects based on consistent criteria should be carried out.
- (3) Improvement of policy evaluation
- Road administration should shift to a type of operation that uses outcome indicators as the guiding principle.
- Analysis and evaluation of achievements according to the outcome indicators should be carried out every year.
- Results should be appropriately assimilated into the budgeting process.

### Approaches to Road Administration Management for Road Administration in Japan

### Building a cycle of management in fiscal year 2003 marked the start

- March 2003 Establishment of Road Administration Management Committee
- April 2003 Establishment of Performance Management Office in the Road Bureau
- June 2003 Recommendation of "Shift to Outcome-based Road Administration Management-From Theory to Practice"
- July 2003 Formulated and released the Fiscal Year 2003 Performance Plan for Road Administration.
  - < This marked the start of a new outcome-based road administration management. >
- July 2003 Performance Plans were formulated at the regional levels of each prefecture.
- August 2003 Budget request for fiscal year 2004 was made.

October 2003 Cabinet approved the long-term plan for the main development of social infrastructure.



### Putting cycle of management into practice in fiscal year 2004

April 2004 Linking budget to outcome (introduction of type of budget based on purchase of outcome).
 June 2004 Formulate and release Report on Degree of Achievement for Fiscal Year 2003 and Performance Plan for Fiscal Year 2004.

**Orientation of Road Administration** 

- 1) Reflection of user-needs
- 2) Comprehensive and approach
- 3) Deep environmental consideration
- 4) Collaboration with users and citizens
- 5) Cost-effectiveness assessment
- 6) Transparent and effective policy making process

# **Recent Improvements and Trial-Runs in Adm.Systems**

【Project Evaluation Stage】

"Comprehensive Evaluation" (incld. simple Cost/Benefit Evaluation)

【Project Planning Stage】

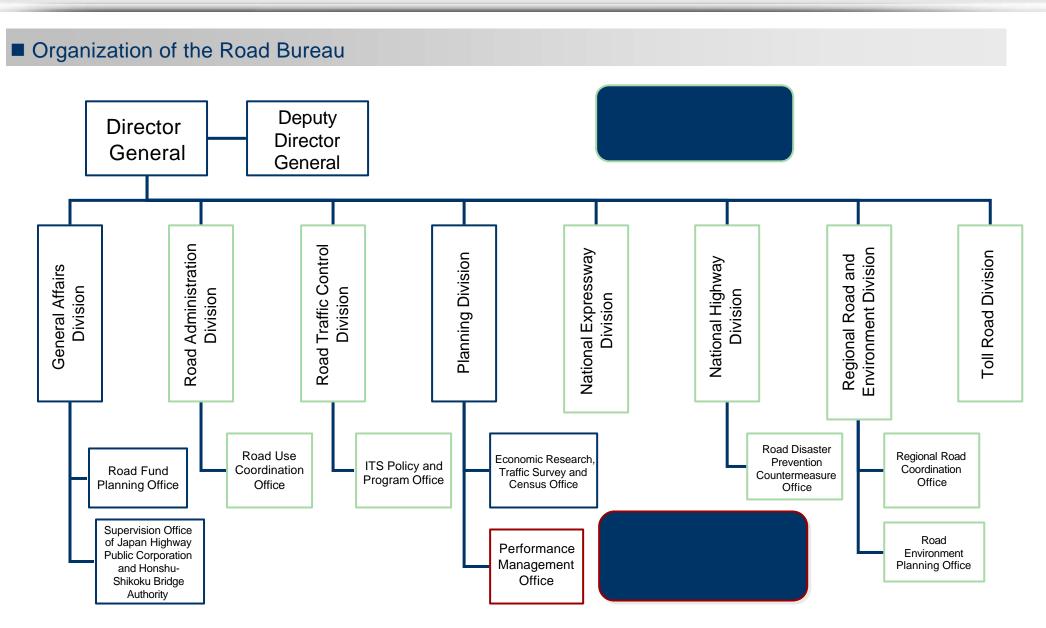
"Road Planning Scheme based on Comprehensive Assessment and Public Involvement"

(a kind of "Strategic Environmental Assessment": SEA)

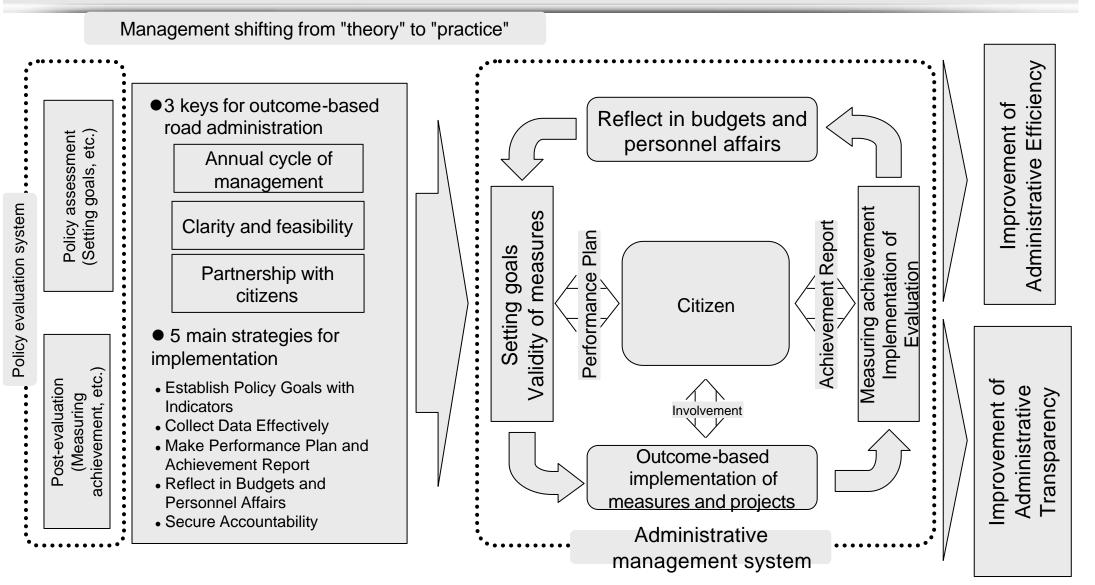
[Field Management Stage]

"Road Performance Management" (Road Management Scheme based on Collaboration with Users"

# 2. Establishment of The Performance Management Office



# 3. Advisory Committee for Public Management of Road Administration



# Starting "outcome-based" road administration from 2003

• Implement of an outcome-based public management system where numerical targets set beforehand using indicators(outcome indicator) that express outcome of road projects, evaluate afterwards, and then reflect in the subsequent measures and projects from 2003

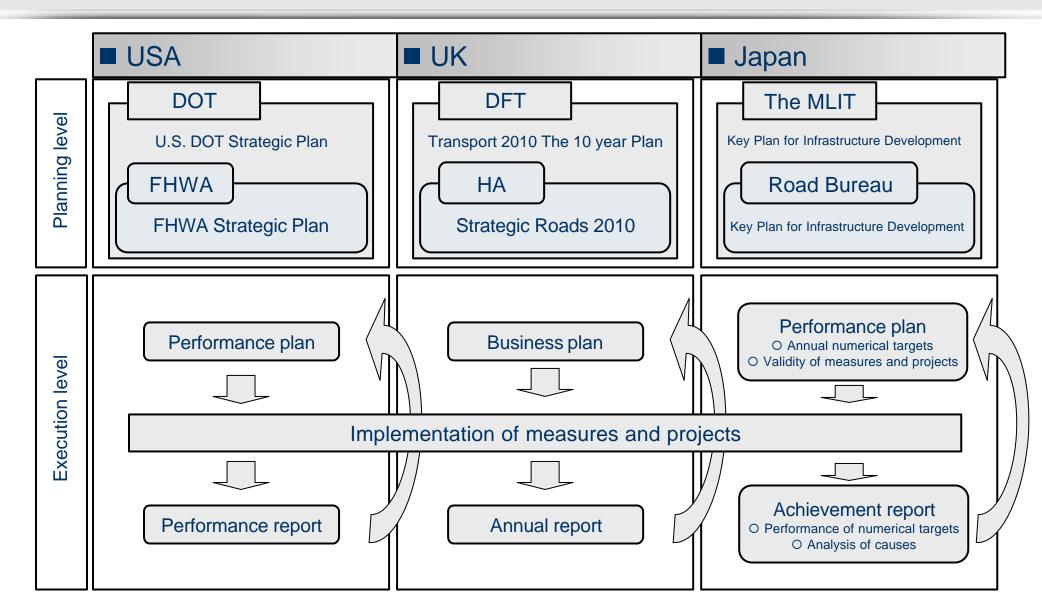
# Making "Performance Plan" which indicates the numerical targets to be achieved in a year's time using 17 indicators

• Compile and disclose as "Performance Plan for Road Administration", which indicates the setting numerical targets to be achieved in a year's time using 17 indicators such as "time loss due to road congestion," "hours of road work," and "Ratio of death and injury due to road accidents" and evaluating the validity of the measures and projects for achieving targets concerning outcomes of road policy based on the budget in 2003.

# Evaluating degree of achievement after a year and reflecting it in the subsequent administration

• The degree of achievement for each numerical target is measured after a year, the reason analyzed if it has not been met, and the evaluation result is compiled and disclosed as the "Achievement Report." Furthermore, the evaluation result is properly reflected in the subsequent measures and projects.

The Way Public Management of Road Administration Should Be



# Performance Indicators of Each Policy Theme

Policy Theme	Performance Indicator				
	Time loss due to traffic congestion congestion monitoring zone )				
1.Vitality	Ratio of ETC usage				
	Hours of road work				
	Ratio of high standard road usage (Targeted traffic that will be newly switched over to expressways during the current fiscal year)				
	Ratio of roads with access to hub airports and ports				
	Ratio of main cities in neighboring regions that are connected to each other by an upgraded national road				
	% of people who are able to have a safe and pleasant drive into the city, the center or daily life, in under 30 min				
2.Living	% of barrier-free main roads in the vicinity of passenger facilities with a daily user volume of more than 5,000				
Z.LIVING	Percentage of trunk roads in urban areas without utility poles				
	Ratio of death and injury due to road accidents				
3.Safety	Road structure maintenance ratio Pavement				
	Percentage of cities that have rescue routes covering a wide area in the event of disasters				
	Reduction of CO <sub>2</sub> emission				
4.Environment	Ratio of NO <sub>2</sub> environmental goal achievement				
	Ratio of SPM environmental goal achievement				
	Achievement rate of required limits on nighttime noise				
Road Administration	Level of road user satisfaction				
Reform	Number of hits on homepage				

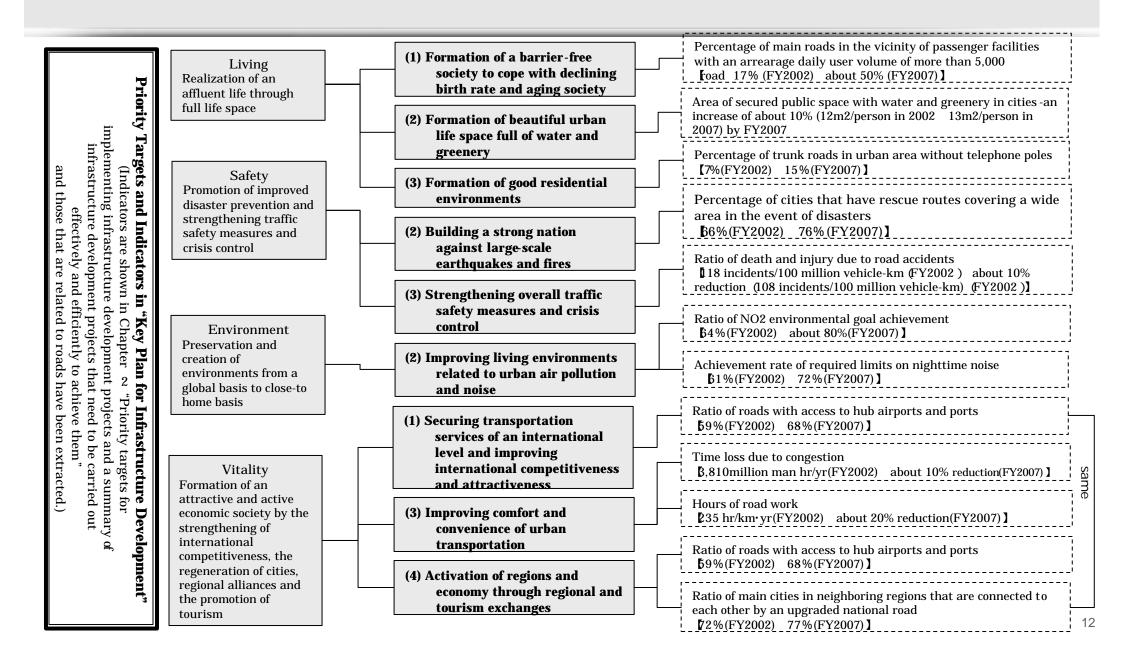
## 5. Overview of the "Key Plan for Infrastructure Development"

### Key Plan for Infrastructure Development Law

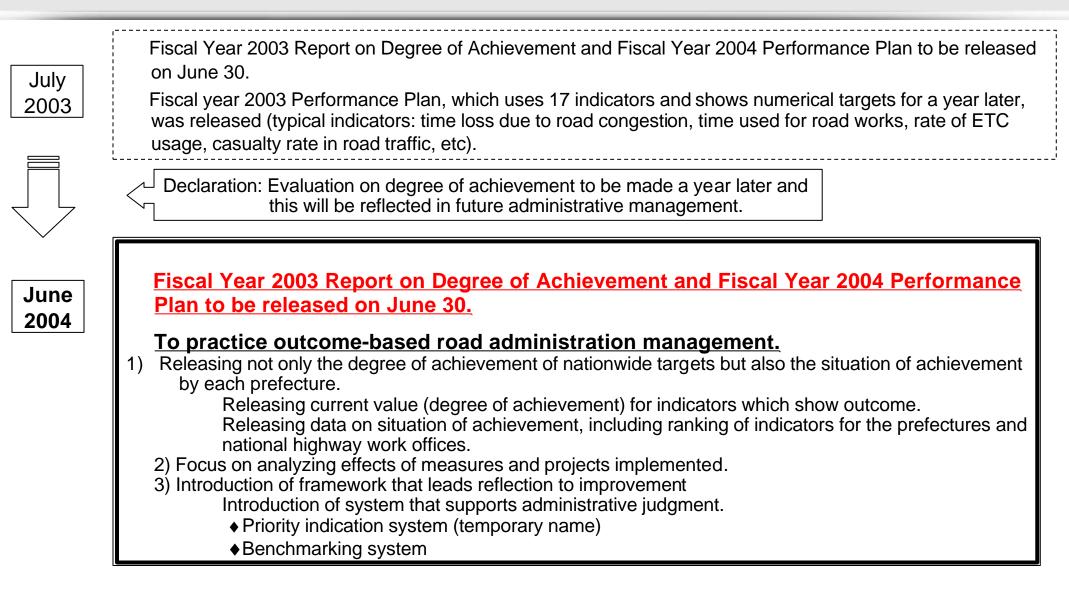
Approved on March 28, 2003, promulgated on March 31, 2003, and implemented on April 1, 2003 (jointly submitted by the National Police Agency, the Ministry of Agriculture, Forestry and Fisheries and the Ministry of Land, Infrastructure and Transport)

Measures for intensive, effective and efficient promotion of infrastructure development projects should be taken, including development of infrastructure development key plans.

Plans for 9 projects of different genres		Key Plan for Infrastructure Development = The target period is five years, starting in fiscal 2003.
Roads		O Infrastructure development projects included in the Key Plan
Traffic safety facilities		Roads, traffic safety facilities, railroads, airports, ports and harbors, route signs, parks and green areas, sewerage, rivers, sand control, landslides, steeply sloping ground, coasts (including projects and "software" measures and policies integrally
Airports	Integration	implemented to enhance effectiveness of projects) O Basic philosophy
Ports and harbors		Thorough decentralization of power, consideration of effective use of local characteristics and private sector resources, etc.
Urban parks		• Plan items
Sewerage	Shift to	<ul> <li>(1) Outline of the key targets and projects to be implemented for achievement of the targets         → Outcome-based targets should be prioritized (total project cost should not be included).</li> <li>(2) Measures for effective and efficient implementation of projects</li> </ul>
Flood control	planning with	→ Clarifying specific reform action policies for infrastructure development
Steeply sloping ground	emphasis on prioritization and integration	<ul> <li>Seeking understanding and cooperation of local residents</li> <li>Ensuring linkage between projects</li> <li>Cost reduction</li> </ul>
Coasts		<ul> <li>Effective use of existing stock</li> <li>Appropriate bidding and contracting procedures, etc.</li> </ul>
Note: 2002 and 2003 were the Plans in double frames have respective urgent measu	ave their own	(3) Other items necessary for intensive, effective and efficient implementation of projects
<process developr<br="" for="">and implementation of</process>		Public involvement         Listening to opinions of local governments
<ul> <li>Policy evaluation</li> </ul>	on should be ma	g its implementation in order to incorporate changes in social and economic conditions should be made obligatory. de. Id be reviewed in the last year of the plan and necessary measures, if any, should be taken accordingly.



### First Report on Degree of Achievement to be released-June 2004



### **Targets for Each Policy Theme and Degree of Achievement (1/4)**

Reducing congest	tion~ Making road	Base Results 2002 traffic smooth~ P	Targets for 2003 Project cost for sma	Current Results for 2003 ooth transportatio	Targets for Next Year (2004) n (¥73.91 billion ir	Planned Targets for 2007 1 2004)
Time loss due to traffic congestion (congestion monitoring zones)		610 million person- hour/annum	About 590 million person- hour/annum (reduction of about 3%)	About 590 million person- hour/annum (reduction of about 3%)	About 570 million person- hour/annum (further reduction of 3%)	Reduction of about 10%
Hours of road work		201 hours/km/annum	193 hours/km/annum (reduction of about 4%)	186 hours/km/annum (reduction of about 7%)	185 hours/km/annum (reduction of about 8%)	Reduction of about 20%
	Nationwide	5%	About 15%	16%	30%	About 70%
Ratio of ETC usage	Metropolitan Expressway	6%	About 20%	19%	40%	About 85%
	Hanshin Expressway	3%	About 15%	11%	35%	About 85%

### Targets for Each Policy Theme and Degree of Achievement (2/4)

	Base Results 2002	Targets for 2003	Current Results for 2003	Targets for Next Year (2004)	Planned Targets for 2007			
Linking regions~ Cooperation among regions~ Project cost for regional alliance support (¥2,084.3 billion in 2004)								
Ratio of high standard road usage (Targeted traffic that will be newly switched over to expressways during the current fiscal year)	13%	13% (increase of 2.1 million unit km)	13% (reduction of 200,000 unit km)	13% (2.9 million unit km)	15%			
Ratio of roads with access to hub airports and ports	59%	61% (access to Aomori port)	61%	61% (access to Central Japan International Airport)	68%			
Ratio of main cities in neighboring regions that are connected to each other by an upgraded national road	72%	73%	73%	74%	About 77%			
% of people who are able to have a safe and pleasant drive into the city, the center of daily life, in under 30 min	63%	About 64% (increase of about 800,000 people)	About 64% (increase of about 600,000 people)	65%	About 68%			

### **Targets for Each Policy Theme and Degree of Achievement (3/4)**

		Base Results 2002	Targets for 2003	Current Results for 2003	s Targets for Next Year (2004)	Planned Targets for 2007
Protecting Roads~ Roa	d Maintenance and Administra	ion~ Mainter	nance and repa	ir project cos	t (¥262.5 billior	n in 2004)
Road structure maintenance	Bridges	86%	About 87%	87%	89%	About 93%
ratio	Pavement	91%	Maintain current level	93%	Maintain current level	Maintain current level
Percentage of cities that have rescue routes covering a wide area in the event of disasters		66%	68%	68%	70%	About 76%
Improving the Environr	nent~ Preservation of environm	ent~ Project	cost for improv	ving roadside	environment (	≰126.3 billion in 2004)
Ratio of NO2 envacional Ratio of NO2 env	vironmental goal	64%	About 67%	67% (new indicator: 53%)	- (new indicator: maintain current level)	- (new indicator about 90%)
Ratio of SPM environmental goal achievement		-	About 10%	9% (new indicator: 78%)	- (new indicator: maintain current level)	- (new indicator: maintain current level)
Achievement rate nighttime noise	e of required limits on	61%	About 63%	64%	65%	About 72%
Reduction of CO2	emission	261 million tons CO2			transportation s by the year 201	

### **Targets for Each Policy Theme and Degree of Achievement (4/4)**

	Base Results 2002	Targets for 2003	Current Results for 2003	Targets for Next Year (2004)	Planned Targets for 2007		
Reducing traffic accidents~ Building	safe and reassuring r	•	ost for improving illion in 2004)	g transportation s	safety facilities		
Ratio of death and injury due to road accidents	118.4 incidents/100million vehicle km	About 116 incidencts/100mil	119.9 incidents	About 114 incidents /100 million vehicle km	About 108 incidents/100 million vehicle km (reduction of about 10%)		
% of barrier-free main roads in the vicinity of passenger facilities with a daily user volume of more than 5,000	About 17%	About 21%	About 25%	About 30%	About 50%		
Removing Telephone Poles and Wire	es~ Creating beautiful		ect cost for impre 3.7 billion)	oving cable utility	/ conduits		
Percentage of trunk roads in urban areas without utility poles	About 7%	About 8%	About 9%	About 10%	About 15%		
Reform of Road Management~ Improvement of Accountability~							
Level of road user satisfaction	2.6 points	About 2.7 points	2.6 points	About 2.8 points	3.0 points		
Number of hits on homepage	15.46 million access/annum	About 26 million access/annum	23.50 million access/annum	About 43 million access/annum	About 100 million access/annum		

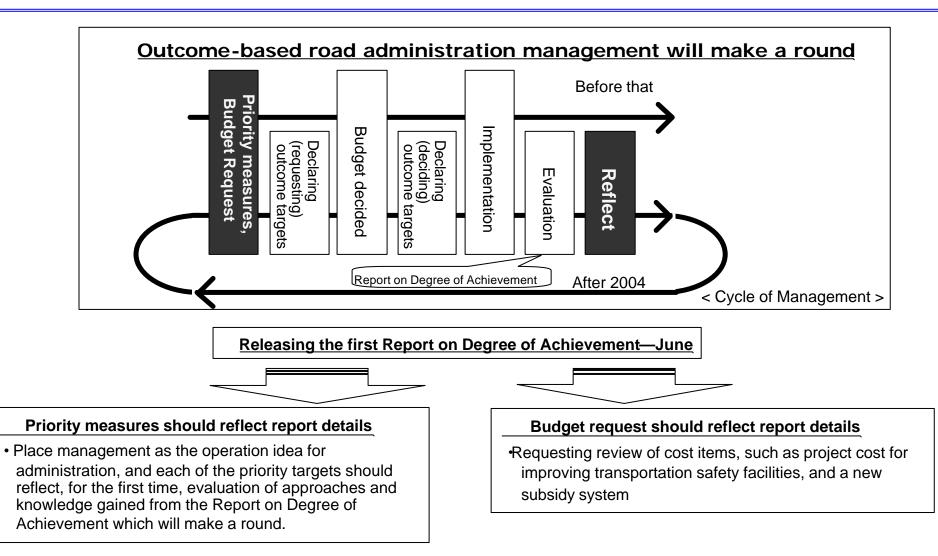
Establishing New Indicators Ratio of crossings where route numbers can be recognized, time lost due to railroad crossings, and ratio of city areas where problems related to disasters exist Issues for outcome-oriented road administration

-- departure from the idea that plans with indicators automatically make administration "outcome-oriented " --

The first step : measurement	Measure outcomes using indicators To formulate performance plan and performance report by measuring outcomes using indicators and setting annual numerical target being aware that measurement itself is only a part of outcome-oriented administration.
The second step : diagnosis representation	Gather materials (best practices or databases) for consciousness for outcome-oriented administration To gather best practices to share them with all worksites all over the country, and to order data with which every work office became able to make diagnoses with numerical data representing actual situation instead of business instincts of persons responsible.
The third step : decision management	Build in "outcome-oriented" consciousness into routine procedures To change consciousness of staffs into outcome-oriented by building outcome-oriented activities in budget request, execution plan or other annual routine procedures.
The forth step : communication	Communicate strategically To establish communication with publics and stakeholders based on the facts representing the revolution of road administration, utilizing several measures including visual contents (e.g. 3-D maps ).

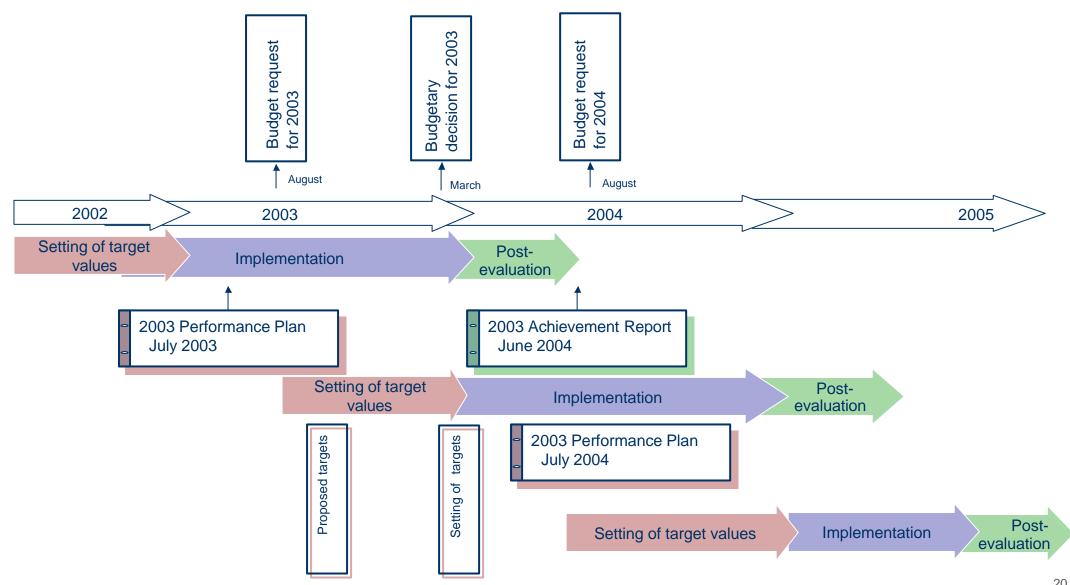
Priority Measures and Budget Request based on the First Report on Degree of Achievement

Evaluate degree of achievement and put into practice cycle of management that makes most of that in subsequent cases

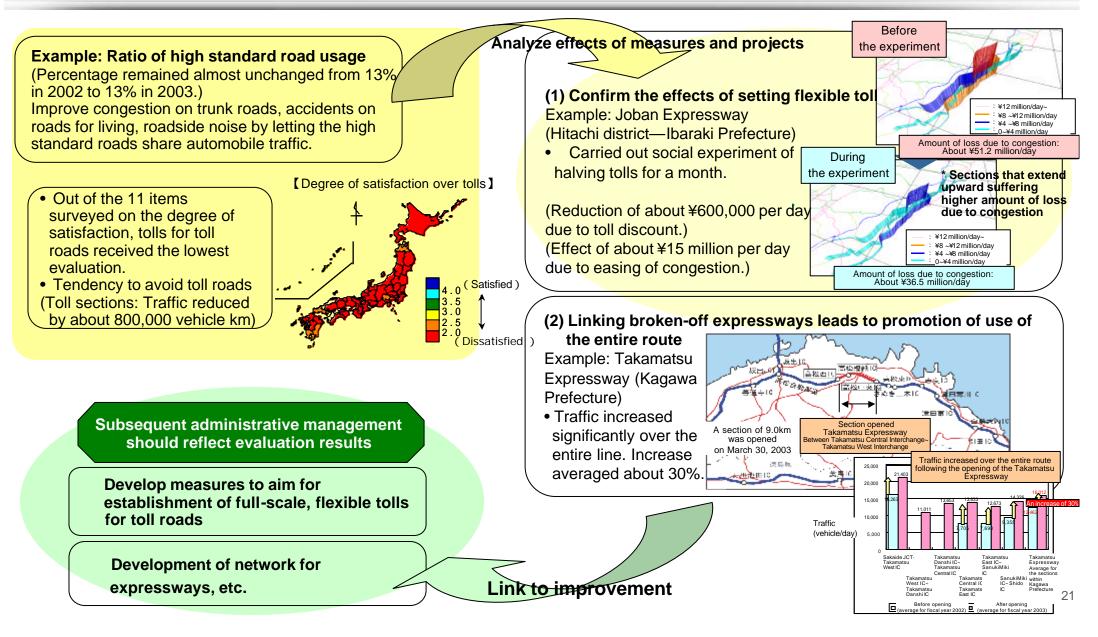


### Establishment of a Management Cycle

Establishing an Administration Process That Prioritizes the Outcome - Taking Fiscal Year 2003 As an Example-



### **Policy Theme: Linking Regions**



### **Policy Theme: Reducing Congestion**

# Example: Promotion of spread of ETC system and its utilization

[Expanding nationwide usage of ETC and nationwide target is 15%.]

If ETC usage increases to 50%, congestion at toll gates will almost be solved.

This is intended to improve roadside environment, convenience of users, and improvement in comfort.

Subsequent administrative management should reflect evaluation results

#### Making exclusive lanes for ETC at tollgates

 To further raise the convenience of ETC users, promotion of establishing 24-hour exclusive lanes

Implementation of toll discount for ETC system users

 Implementation of discount for long-distance nighttime users of expressways and discount for nighttime users of the Metropolitan Expressway

Promotion of switching of frequent, large users to ETC by abolishing separate payment for expressways and large amount coupon tickets for urban expressways Implementation of support for purchase of ETC systemmounted automobiles

 Implementation of support system such as monitoring and leasing together with social experiment

### Analyze effects of measures and projects

#### (1) Implementation of soft measures

 Increase the number of toll gates throughout Japan so that ETC system can be used. (ETC system can basically be used at all tol gates by April 2004.)

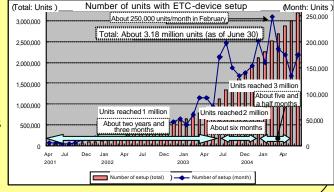
• Implementation of toll discount for users of the ETC system

• Implementation of support for the purchase of ETC-system-mounted automobiles and lowering prices of such automobiles

Changes in the number

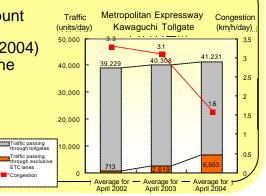
of automobiles with

ETC-device setup



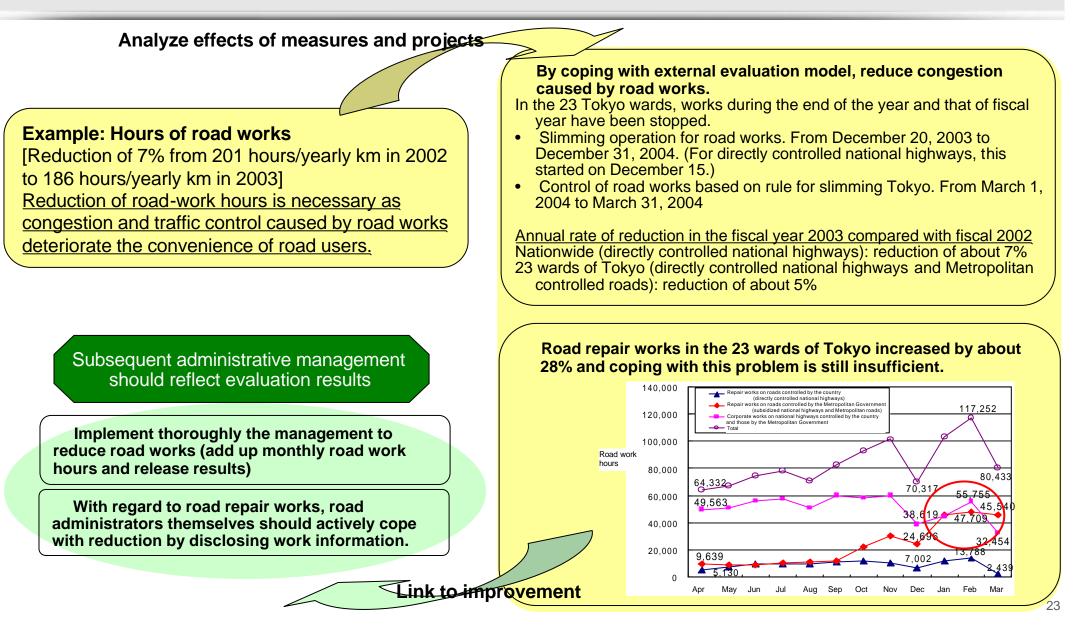
#### (2) Utilization of ETC system

- Social experiment of nighttime discount on the Metropolitan Expressway (From November 28, 2003 to March 1, 2004) (Rate of use of ETC increased during the discount time zone.)
- Kawaguchi tollgate on the Metropolitan Expressway While traffic increased by 5%, congestion length halved due to ETC (3.3 1.6km/h/day)

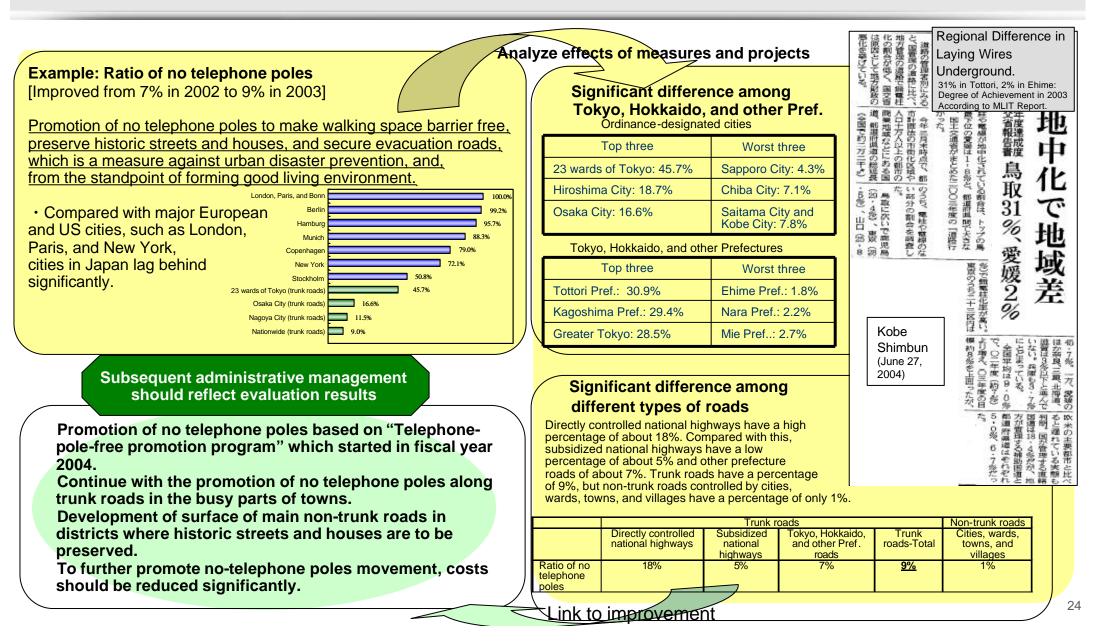


Link to improvement

### **Policy Theme: Reducing Congestion**



### **Policy Theme: Removing Telephone Poles and Wires**



# **Road Administration Management in Regional Levels on Japan**

# Disclosing back data for each prefecture at the same time, such as congestion status

• Disclose together with the "Performance Plan" relevant back data such as indicator value for each prefecture,

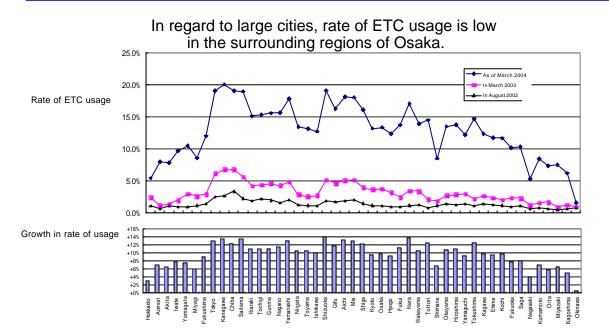
in order to enable the public to check the validity of the numerical targets and the measures and projects for achieving them.

# Making "Performance Plan" for each prefecture

For road administration that meets the characteristics and needs of a region,
 "Performance Plan" will be formulated and disclosed for each region, such as prefecture,
 which indicates the numerical targets and measures and projects for achieving them in addition to the undertaking at the national level.

# Release Information on Situation of Achievement for Tokyo, Hokkaido, and other Prefectures

Release information on not only the degree of achievement of national targets but also that on situation of achievement in Tokyo, Hokkaido, and other Prefectures.



	Rate of ETC usage in FY2003				
	Target Actual result				
	Taiyei	Actual lesuit			
Japan Highway Public Corp.	-	About 16%			
Metropolitan Expressway Public Corp.	About 20%	About 19%			
Hanshin Expressway Public Corp.	About 15%	About 11%			
Nationwide	About 15%	About 16%			

Hanshin Expressway recorded an actual result of 11% which was below the target of 15%. Even compared with the results for each prefecture, rate of usage in the surrounding regions of Osaka was below the nationwide average.

Indicators	Rate of ETC Usage								
	Rate of ETC								
	usage	ETC compat	ible toll gates		Growth in the	Growth rate i the rate of			
Classification	(as of March of		Number of vehicles that used ETC.	usage (as of March	rate of usage	usage.			
	fiscal year	Thousand	Thousand	(as of March 2003)	(2003-2002)	2003/2002			
	2004)	vehicles/day	vehicles/day	2003)		2003/2002			
Nationwide	16%	7,374	1,167	5%	11%	3.4			
Hokkaido	5.5% (45)	131 (10)	7.1 (22)	2.4% (31)	+3.0% (46)	2.3 (46			
Aomori	8.0% (40)	15 (44)	1.2 (44)	1.1% (45)	+6.9% (38)	7.0 (2)			
Akita	7.8% (41)	17 (43)	1.3 (42)	1.4% (42)	+6.5% (41)	5.7 (5)			
lwate	9.7% (36)	34 (34)	3.3 (35)	2.0% (38)	+7.7% (35)	4.8 (14			
Yamagata	10.6% (33)	19 (40)	2.0 (40)	3.0% (21)	+7.6% (36)	3.6 (3			
Miyaqi	8.6% (37)	75 (17)	6.4 (24)	2.6% (28)	+5.9% (42)	3.2 (4)			
Fukushima	12.0% (30)	54 (24)	6.5 (23)	2.9% (22)	+9.1% (32)	4.1 (25			
Tokyo	19.1% (4)	919 (3)	175.6 (2)	6.2% (3)	+12.9% (8)	3.1 (4:			
Kanagawa	20.1% (1)	1,073 (1)	215.5 (1)	6.8% (2)	+13.3% (4)	3.0 (44			
Chiba	19.1% (3)	575 (5)	110.0 (4)	6.8% (1)	+12.3% (11)	2.8 (4			
Saitama	19.0% (5)	530 (6)	100.8 (5)	5.6% (4)	+13.4% (3)	3.4 (4			
Ibaraki	15.1% (15)	95 (15)	14.4 (12)	4.2% (13)	+10.9% (19)	3.6 (3			
Tochiqi	15.4% (14)	52 (25)	8.0 (20)	4.4% (11)	+10.9% (18)	3.5 (3			
Gunma	15.6% (13)	69 (21)	10.7 (17)	4.6% (10)	+11.0% (16)	3.4 (4			
Nagano	15.7% (12)	100 (13)	15.8 (11)	4.3% (12)	+11.4% (14)	3.7 (3			
Yamanashi	17.9% (8)	44 (29)	7.8 (21)	4.8% (8)	+13.1% (6)	3.7 (3			
Niigata	13.4% (22)	71 (18)	9.5 (18)	2.9% (23)	+10.5% (22)	4.7 (1			
Toyama	13.1% (25)	30 (37)	4.0 (31)	2.6% (29)	+10.5% (21)	5.1 (9			
Ishikawa	12.8% (26)	32 (36)	4.1 (29)	2.8% (25)	+10.0% (24)	4.6 (1			
Shizuoka	19.2% (2)	138 (8)	26.5 (8)	5.2% (5)	+14.0% (1)	3.7 (2			
Gifu	16.3% (10)	67 (22)	11.0 (16)	4.6% (9)	+11.7% (13)	3.5 (3			
e Aichi	18.2% (6)	382 (7)	<u>69.5 (7)</u> 21.1 (9)	5.0% (7)	+13.2% (5)	3.6 (3			
Mie Shiqa	18.1% (7)	117 (12) 56 (23)	<u>21.1 (9)</u> 9.1 (19)	5.2% (6)	+12.9% (7)	3.5 (3			
	16.1% (11)	, ÷÷ (=•)		4.0% (14)	+12.1% (12)				
E Kyoto	13.2% (24)	119 (11)	15.8 (10)	3.7% (16)	+9.5% (28)	3.6 (3			
- Usaka	13.4% (23)	<u>1,057 (2)</u> 613 (4)	<u>141.5 (3)</u> 75.7 (6)	3.7% (15)	+9.7% (26)	<u>3.6 (3</u> 3.9 (2			
Hyogo	12.4% (28)	()		3.2% (19)	+9.2% (31)				
Fukui	13.7% (20)	23 (39)	3.2 (36)	2.5% (30)	+11.3% (15)	5.6 (7			
Nara	<u>17.1% (9)</u> 13.9% (18)	76 (16) 36 (32)	<u>13.0 (15)</u> 5.0 (27)	3.5% (17) 3.4% (18)	+13.7% (2) +10.5% (23)	5.0 (1 4.1 (2			
Wakayama	14.5% (17)	4 (47)	0.6 (47)	2.1% (36)	+12.4% (10)	6.9 (3			
Tottori	8.5% (38)	13 (46)	1.1 (46)	1.9% (39)	+12.4% (10)	4.6 (1			
Shimane	13.5% (21)	45 (28)	6.1 (25)	2.8% (26)	+10.8% (20)	4.0 (1			
Okayama	13.8% (19)	97 (14)	13.4 (14)	2.9% (20)	+11.0% (20)	4.9 (1			
Hiroshima Yamaguchi	12.2% (29)	49 (27)	6.1 (26)	3.0% (20)	+9.3% (30)	4.0 (1			
Tokushima	14.7% (16)	13 (45)	1.9 (41)	2.2% (35)	+12.5% (9)	6.7 (4			
Kagawa	12.4% (27)	28 (38)	3.5 (33)	2.7% (33)	+9.7% (25)	4.6 (1			
Ehime	11.8% (31)	35 (33)	4.1 (30)	2.4% (32)	+9.4% (29)	5.0 (1			
Kochi	11.7% (32)	18 (41)	2.1 (39)	2.1% (37)	+9.6% (27)	5.7 (6			
Fukuoka	10.2% (35)	137 (9)	14.0 (13)	2.4% (33)	+7.9% (34)	4.3 (2			
Saga	10.4% (34)	33 (35)	3.4 (34)	2.3% (34)	+8.1% (33)	4.5 (2			
Nagasaki	5.3% (46)	70 (19)	3.7 (32)	1.2% (44)	+4.1% (45)	4.3 (2			
Kumamoto	8.5% (39)	50 (26)	4.3 (28)	1.6% (41)	+6.9% (37)	5.4 (8			
Oita	7.3% (43)	36 (31)	2.7 (37)	1.7% (40)	+5.7% (43)	4.4 (2			
Mivazaki	7.6% (42)	17 (42)	1.3 (43)	0.9% (47)	+6.6% (40)	8.0 (1			
Kagoshima	6.2% (44)	40 (30)	2.5 (38)	1.2% (43)	+5.0% (44)	5.0 (1			
Okinawa	1.6% (47)	69 (20)	2.3 (38)	1.0% (45)	+0.6% (47)	1.7 (4			

High rate of usage in the surrounding regions of Tokyo and Aichi.

In the surrounding regions of Osaka, a large number of automobiles use ETC, but the rate of usage is low.

# Promoting road administration management by local governments

Tokyo, Hokkaido, and many prefectures have worked out a succession of "performance plans" to disclose their numerical targets and details of measures and projects to be implemented to carry out immediately effective management of road administration that meets the features and needs of each region.



# Realization of Performance-based Road Administration Management in Corporation with Tokyo Metropolitan Government

Starting from 2003, Outcome Plan was published aiming at the realization of Performance-based Road Administration



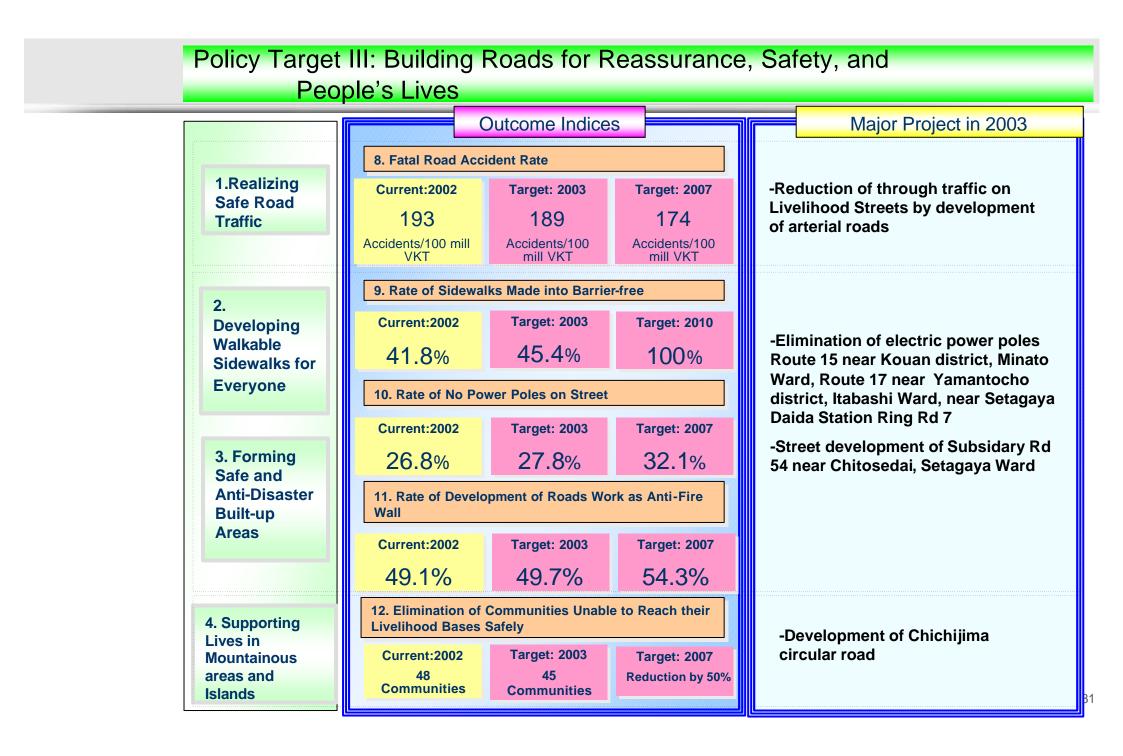


# Policy Target I: Building Roads Revitalizing and Energizing the City

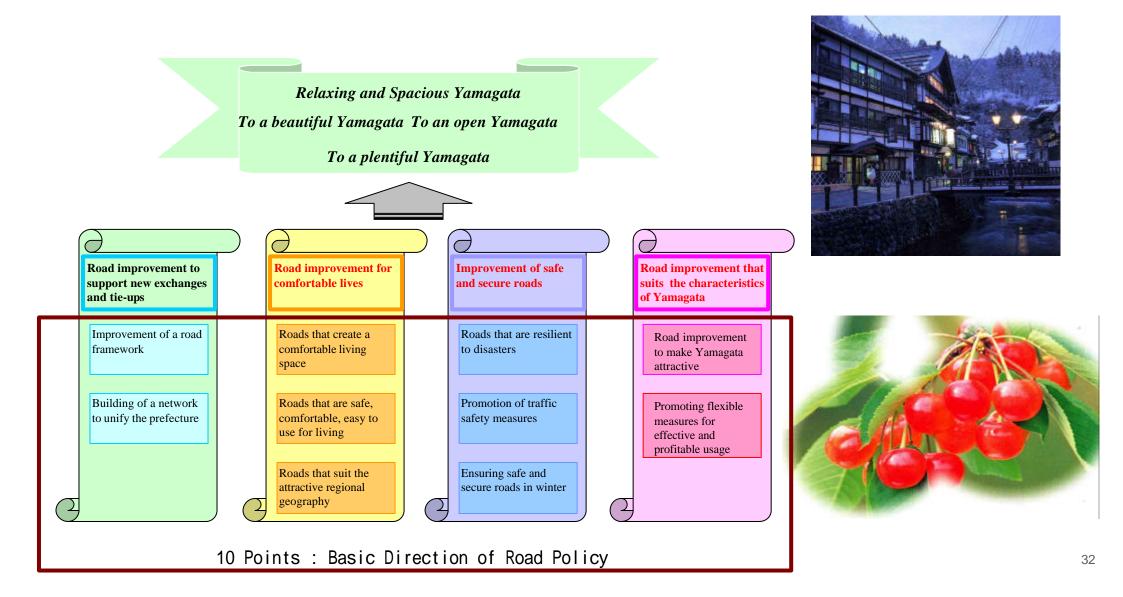
		Outcome Indic	es		Major Project in 2003
	1. Average Travel	Speed, Time Loss d	ue to Congestion		-Improvement project of Tokyo Bay Shore Rd and Ring Rd 7 for overpass crossing
1. Realizing Traffic Environment of Less Congestion	Current:2002 20km/h 369 mill person hrs	Target: 2003 20.5km/h 348 mill person hrs	Target: 2012 25km/h 214 mill person hrs		-Opening of Kiyosuna Bridge on Arakawa River -Conducting travel speed survey -Development of Hino Bypass on Route 20
	2. % in Use of Hig	gh-Standard Roads			-Extension of Ken'o Rd to Akiruno
2. Promoting Inter-City Cooperation	Current:2002 15.5%	<b>Target: 2003</b> 15.7%	<b>Target: 2007</b> 16.6%		Interchange
3. Enhancing		n Use of Roadside l ent in Downtown Are	· · · · · · · · · · · · · · · · · · ·		-Street development project on Meguro Street, Minato Ward, Shirokane district
vitalization of downtown area	Current:2002 15.3%	<b>Target: 2003</b> 15.7%	<b>Target: 2007</b> 17.4%		
	4. Extension of R	oad Network for 25-	t Vehicles	******	-Designation of Sambonsugi Overhead on
4. Supporting Logistic System	Current:2002 785km	<b>Target: 2003</b> 793km	<b>Target: 2007</b> 954km		Ring Rd 8 as truck route by improvement of weight capacity

# Policy Target II: Building Roads Improving Roadside Environment

	0	utcome Indices		Major Project in 2003
1. Improvement of Roadside	Current:2002N O <sub>2</sub> 68% SPM 23%	te in NO2 and SPM S Target: 2003 NO <sub>2</sub> % SPM % t when NO2 and SPM Gov't is established	Target: ()           NO2 %           SPM %	Congestion mitigation by developing major arterial roads and eliminating bottlenecks
Environment	6. Extension of Targeted Roads for Noise MeasureCurrent:2002Target: 2003Target: 2007414km471km643km			-Development of Rind Rd 8 -Development of Route 1 near Minami-Magome District, Ota- Ward and Route 15 near Ginza District, Chuo Ward
2. Creation of Pleasant Roadside Environment	7. Land Area of Gre Current:2002 2.29 mill m <sup>2</sup>	eenery Space Target: 2003 2.35 mill m <sup>2</sup>	Target: 2007           2.55 mill m <sup>2</sup>	-Creation of greenery space equivalent to area of Tokyo Dome (47,000 ㎡) by road development



### Performance Plan 2003 for roads in Yamagata Pref. (Making Yamagata Prefecture Trunk Road Council)



0			<b>D</b> 0 /
<b>Outcome goa</b>	le for `	Vamagata	Prefecture
Outcome goa	19 101	I amagata	Inciccuit

NOTE: Some require a certain period monitoring before the effect of the measure and project becomes apparent and the degree of achievement in relation to the numerical target cannot be verified and evaluated at the beginning of the following year.

Outcome Indicator		Target for 2003	Project Locations	Reason for Setting target
Indicator	Current Indicator Value		Project Locations	Indicator Value
Time Loss due to Congestion (Amount of congestion loss)	32.8 hr/yr/person 40.49 million hr/yr for the whole prefecture(2001) (¥121.1 billion/yr for the whole prefecture)	Reduction of 1hr/yr/person	National Road 7: Mikawa bypass National Road 13:	Target is to reduce of about 4hr/ person in 5 year's time(2007). Target achievement that's higher than the annual average as it is the first year of the Key Plan for Infrastructure Development
No. of main congestion points	<b>30 points(2002)</b> (11 points in Yamagata urban areas)	Implement measures to eliminate and alleviate 6 points & points in Yamagata urban areas)	Elevation of Matsuoka intersection	Based on the New Yamagata Pref. Congestion Measures Program(draft)
Ratio of Death &	Death & injury accidents 75.8 cases/100 million vehicle - km yr(2001) (8,546 cases/yr)	Death & injury accidents Reduce to 74.3 cases/100 million vehicle - km (equivalent to about 8,380 cases/yr)	National Road 112: Teppomachi underground pedestrian crossing	Target is to reduce by 7.5 cases /100 million vehicle-km in 5 yrs(2007)
Injury Accidents and Percentage of deaths	Percentage of deaths 0.76person/100 million vehicle - km yr(2001) (86 persons/yr)	Percentage of deaths Reduce to 0.75person/100 million vehicle-km (equivalent to 85 persons/yr)	National Road 286: Widening of Teppomachi	Coordinate with the target in Yamagata Pref. Traffic Safety Plan
Motorway's Share of Traffic	2.5% share <b>@</b> 001 )	2.8% share	Akayu bypass( a section) 30% discount coupon tickets for expressways	Target indicator value set by taking the development of motorways and introduction of 30% discount coupon tickests for expressways into consideration
Ratio of Roads Designed for Winter Safety	10.0% (1999)	Aim for 11%	National Road 112: Kamozaka bypass National Road 458: Hasedo bypass	Target indicator value set by taking the progress of the project into
Ratio of Sections with Lower Driving Speed in Winter	39.0% (2002)	Aim for 38.0%	tional Road 7: mikawa bypass dinary Prefectural Road: jashinuma Naganuma Amarume route	

### Main projects to be Implemented to Achieve Goals (Sections scheduled for FY2003)

National Road 7 Mikawa bypass	National Road 112 Tsuruoka district power lineutility tunnel	Major Regional Road: Yamagata Kaminoyama route (Kaminoyama section)	
•National Road 7 Modification of Oomiya intersection	National Road 112 Hinode sidwalk	Major Regional Road: Yonezawa Takahata route(Takei section)	
•National Road 13 Elevation of Matsuoka intersection	•National Road 113 Akayu bypass (a section)	<ul> <li>Major Regional Road: Mogamikishu route(Mukomachi section)</li> </ul>	
•National Road 13 Modification of Wago intersection	•National Road 286 Widening at Teppomachi	Ordinary Prefectural Road: Higashinuma Naganuma Amarume route(Aoyama	
•National Road 112 Teppomachi underground pedestrian crossing	•National Road 345 Modification of Izumicho intersection	section)	
National Road 112 Kamozaka bypass	•National Road 458 Hasedo bypass	<ul> <li>Major Regional Road: Kandakawakuchi route(Mukai section)</li> </ul>	
		<ul> <li>Urban Planning Road: Ishigakishioi route(Aioi section)</li> </ul>	

# Setting up performance indicators for each region

### **<u>22 prefectures</u>** have set up **<u>nearly 160 indicators</u>** (as of December 20, 2003)

(About half of the indicators **(80 indicators)** are original ones for the regions concerned and different from those in nationwide performance plans)

**Examples of original regional indicators:** 

Ratio of sections where driving speed is reduced during winter	Performance Plan 2003 for roads in Yamagata Pref.
Ratio of snow removal in school zones during winter	Performance Plan 2003 for roads in Aomori Pref.
Ratio of population arriving at advanced medical facilities for new born babies in 60 minutes	Performance Plan 2003 for roads in Aomori Pref.
Ratio of safe areas for passing (automobiles and pedestrians)	Performance Plan 2003 for roads in Niigata Pref.
Time required between seven areas and the city center	Performance Plan 2003 for roads in Fukushima Pref.
Ratio of elimination of dangerous locations for disaster prevention.	Performance Plan 2003 for roads in Nagano Pref.
Time loss (amount) due to reduction of driving services during winter.	Performance Plan 2003 for roads in Akita Pref.
Percentage of sidewalks with sufficient room in city area.	Performance Plan 2003 for roads in Toyama Pref.
Ratio of secured Ishikawa excursions.	Performance Plan 2003 for roads in Ishikawa Pref.

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### Formulating Reports on Degree of Achievement for the Fiscal Year 2003 and Performance Plans for the Fiscal Year 2004 by Regions

Situation of formulating reports and plans	Morioka Times (July 25, 2004)	S S S S S S S S S S S S S S S S S S S	stion Loss reduced Billion. rer and National Highway Work Office
Already released. (As of July 28)June 30National VersionJune 30Aichi PrefectureJuly 15Akita PrefectureJuly 23Iwate PrefectureJuly 27Aomori PrefectureEach region is planning to formulate and release reports in the future at any time.			Effects of Upgraded Roads. 新川市、選の建設品に医の目標を試施
* For reference: 32 prefectures and one region have released the Performance Plans for the fiscal year 2	•	「 した した した した した した した した した した	、 世帯「子安心率は、災害等で「算に反映されるように 相失時で達成度78%、道路通は「差成率によって予 目標に対して4・7 た」の工藤実調査第2課長 目標に対して4・7 た」の工藤実調査第2課長時間

Regional Road Management Workshop

Regional Road Management Workshop is :

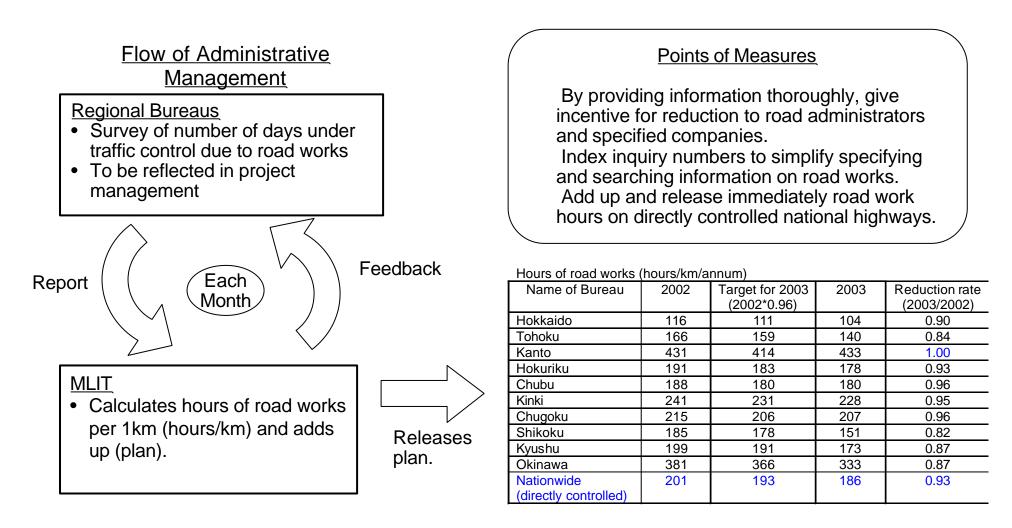
- Annual workshop between planning division and regional road bureau (10 in total)
- Discuss strategies of road management in each region.
- Held in Feb. 2004 (the first time) : will be held in each Feb. and Jun.





Presentations from next page are examples of discussion in this workshop. (These data are not for disclosure basically.)

### Data-based Administrative Management (Taking road works in (3) as an example)



### **Obtaining Data in an Efficient Way**

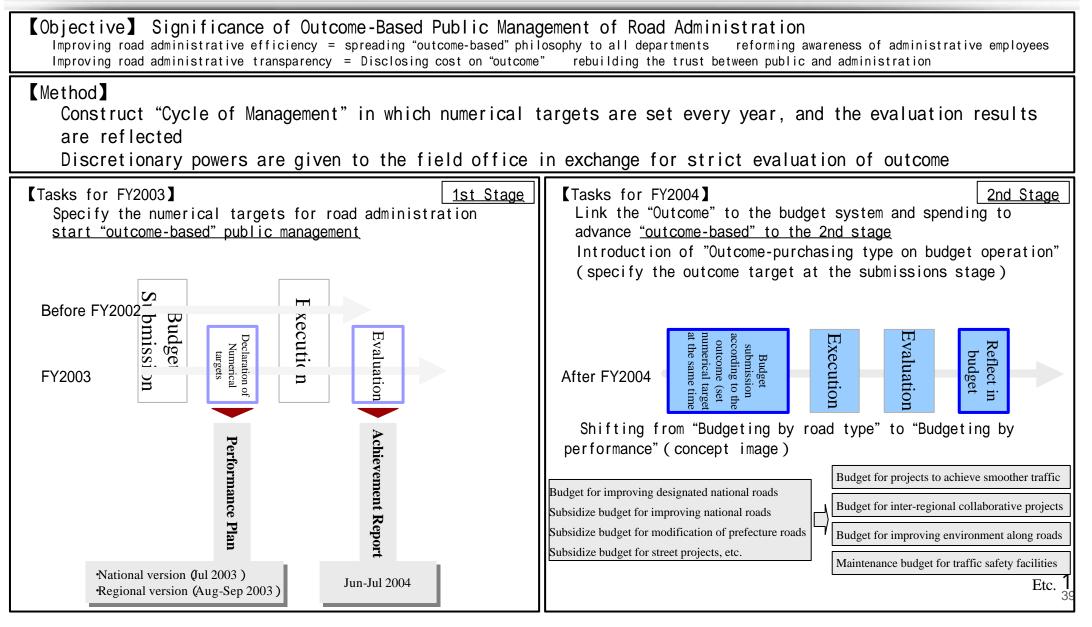
## Policy of improving the way to obtain indicator data in the Report on Degree of Achievement for FY2003 and the Performance Plan for FY2004

	to daily manageme
1.Time loss due to traffic congestion (congestion monitoring zones)	0
3. Hours of road work	0
2. Ratio of ETC usage Nationwide Hanshin Expressway	0
4. Ratio of high standard road usage (Targeted traffic that will be newly switched over to expresswavs during the current fiscal vear)         5. Ratio of roads with access to hub airports and ports         6. Ratio of main cities in neighboring regions that are connected to each other by an upgraded national road         7. % of people who are able to have a safe and pleasant drive into the city, the center of daily life, in under 30 min         12. Percentage of cities that have rescue routes covering a wide area in the event of disasters         11. Road structure maintenance ratio	
14. Ratio of NO <sub>2</sub> environmental goal achievement 14. Ratio of SPM environmental goal achievement	0
15. Achievement rate of required limits on nighttime noise 13. Reduction of CO2 emission	
10. Ratio of death and injury due to road accidents	0
<ul> <li>8. % of barrier-free main roads in the vicinity of passenger facilities with a daily user volume of more than 5,000</li> <li>9. Percentage of trunk roads in urban areas without utility poles</li> <li>16. Level of road user satisfaction</li> </ul>	
17. Number of hits on homepage	0

lications	Status Quo	Status Quo				
o daily	Adding up data	Time for				
agement	Frequency (time)	adding up				
0	Every month (end of the month). Data on traffic.	One month later.				
0	Each fiscal year (March). (Congestion	Three				
	loss: monitoring	months				
	zones)	later.				
0	Each fiscal year	Three months				
Ű	(March)	later				
0	Each month (end of the month)	One week later				
	Each fiscal year	Three				
	(March)	months later				
	Each fiscal year (March)	One month later				
	Each fiscal year (March)	One month later				
	Feeb field year	Three				
	Each fiscal year (March)	months later				
		Three				
	Each fiscal year (March)	months				
	,	later Three				
	Each fiscal year (March)	months				
	· · · ·	later				
0	Each month (end of the month)	One week later				
	Each fiscal year	End of the				
	(October-November)	fiscal year				
	L . , ,	of survey				
0	Each month (end of the month)	One month later				
	Each fiscal year	Three				
	(March)	months				
	Each fiscal year	Three				
	(March)	<u>months</u> Three				
	Each fiscal year	months				
	(June)	later				
0	Each month. (Road Bureau). (End of the month)	One month				
Ŭ	Each quarter.	later				
	(Regional Bureaus). (End of the quarter)					

Improvement	Improvements					
Adding up data	Time for					
Frequency (time)	adding up					
Each month (end of the month) Congestion data (traffic counter data). *In the future part of probe data will be added promptly						
Each month (end of the month)	One month later.					

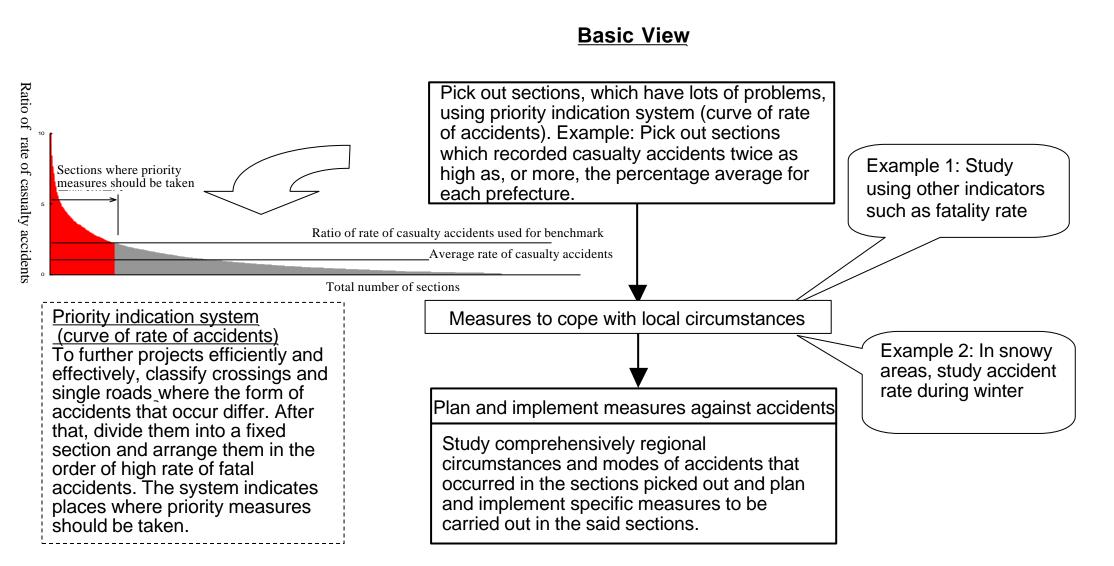
### 7. Linking Outcome with Budget (introduction of performance based budget )



## Outline of budgets considered performance targets

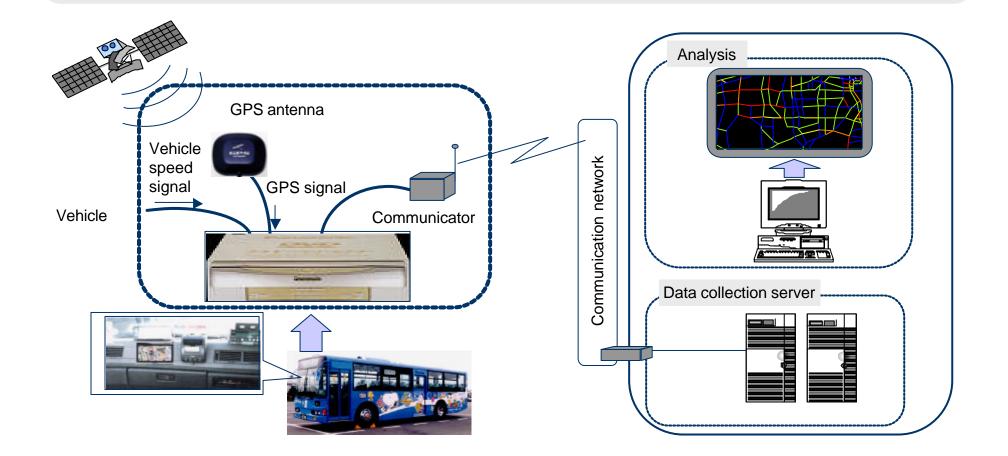
Items			Requested amount for 2004 (Project cost		t Budget amount for 2003 (Project cost)		Ratio
items	Related Indicators		(A)	Target amount for 2004		Estimated amount for 2003	(A)/(B)
Project	cost for smooth transportation		¥847	7.7 billion	¥758	3.1 billion	1.12
	Time loss due to congestion			580 million man hr/yr		590 million man hr/yr	
Project	cost for regional alliance support		¥2,0	33.1 billion	-	10.1 billion	1.05
	Ratio of high standard road usage			13% (New switchover to 2.9 million unit kilo/day		13% (New switchover to 2.1 million unit kilo/day	
	Ratio of main cities in neighboring regions that are connected to each other by an upgraded n	ational road		74%		73%	
	Percentage of people able to have a safe and pleasant drive into the city, the center of daily life, in under	er 30 minutes		65%		64%	
Mainte	nance and repair project cost		¥279	9.2 billion	¥276	5.3 billion	1.01
	Percentage of cities that have rescue routes covering a wide area in the event of dis	asters		69%		68%	
	Road structure maintenance ratio	b <u>ridge</u>		88%	-		
		pavement		maintain current level		91%	
Project	cost for promotion of transportation alliance		¥750	).7 billion	¥648.8 billion		1.16
	Ratio of roads with access to hub airports and ports			61% (access to 41 places)		61% (access to 40 places)	
Project	cost for improving roadside environment		¥126	5.4 billion	¥106	5.5 billion	1.19
	Ratio of NO <sub>2</sub> environmental goal achievement			70%			
	Ratio of SPM environmental goal achievement			about 20%		about 10%	
	Achievement rate of required limits on nighttime noise			65%		63%	
Project	t cost for improving transportation safety facilities		¥520	0.4 billion	¥420	0.1 billion	1.21
	Ratio of death and injury due to road accidents			114 incidents/100 million vehicle-km		116 incidents/100 million vehicle-km	1
	Percentage of main roads in the vicinity of passenger facilities with an average daily u volume of more than 5,000	user		27%		21%	
Project	t cost for improving cable utility conduits		¥265	5.1 billion	¥222	2.8 billion	1.19
	Percentage of trunk roads in urban area without telephone poles			10%		8%	

#### Data-based Administrative Decision (Taking traffic safety in (1) as an example)



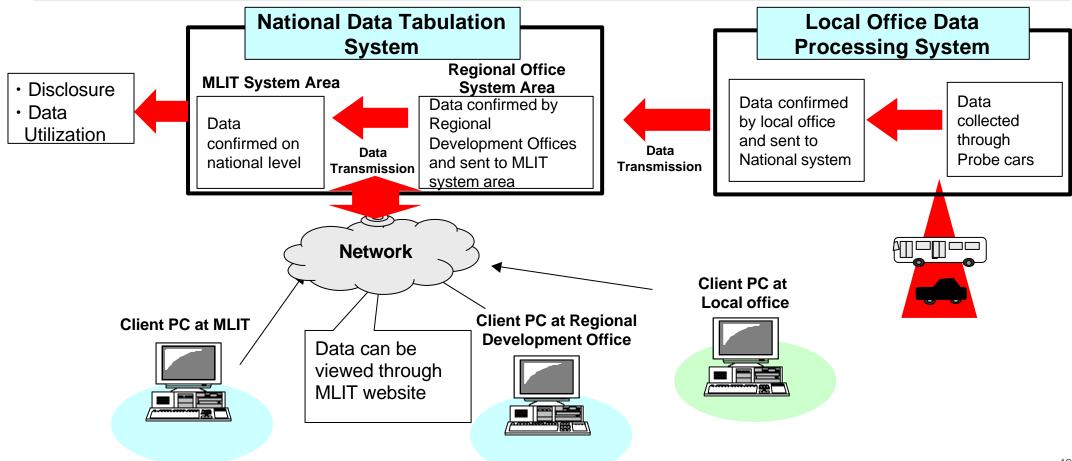
### <Reference> Outline of "Probe Car Survey"

- Real-time collection of running speed data by route
- Summation of daily real-time data by weekday/weekend, type of car, direction, etc. allows calculation of the outcome indicators and application to project evaluation.



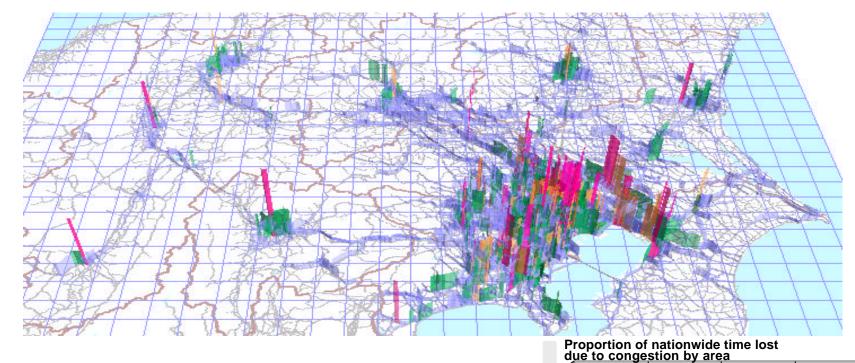
### Data Tabulation System

- Probe Information System consists of "National Data Tabulation System" and "Local Office Data Processing System," which are connected with high speed optical network.
- •Calculation results of the total loss due to congestion can be viewed though the MLIT\* website. \*MLIT: Ministry of Land, Infrastructure, and Transport



## Example of finding trouble spots by means of congestion loss data (Kanto area)

• Time lost due to congestion by area (Nationwide 3.81 billion person-hours, Kanto 1.239 billion person-hours)



**Greater Tokyo** 

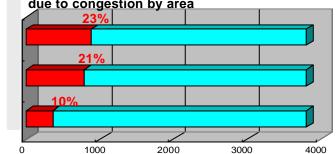
Within Ken'odo

Within Outer Ring

• Time lost due to congestion

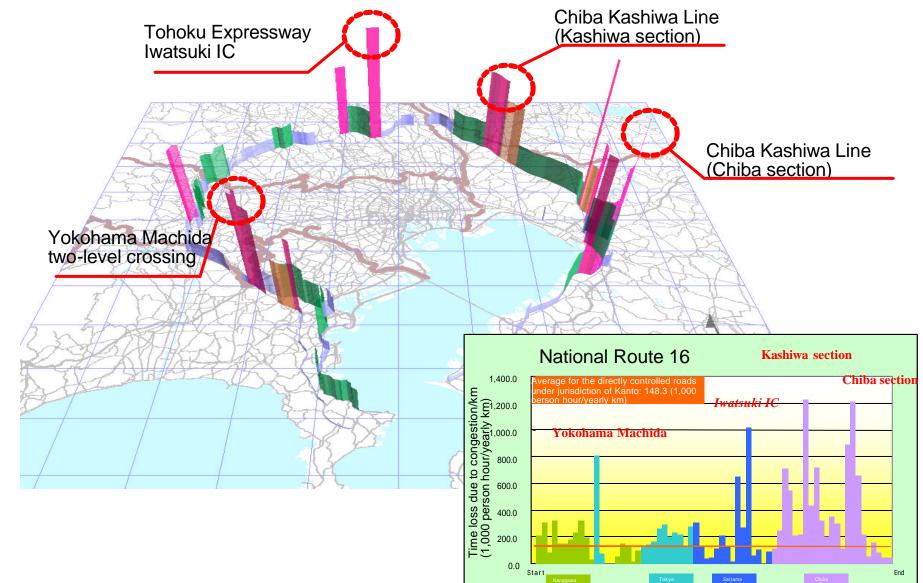
(million person-hours)

Greater Tokyo (Metropolis + 3 Prefectures)	881
Within Ken'odo Road	793
Within Outer Ring Road	355



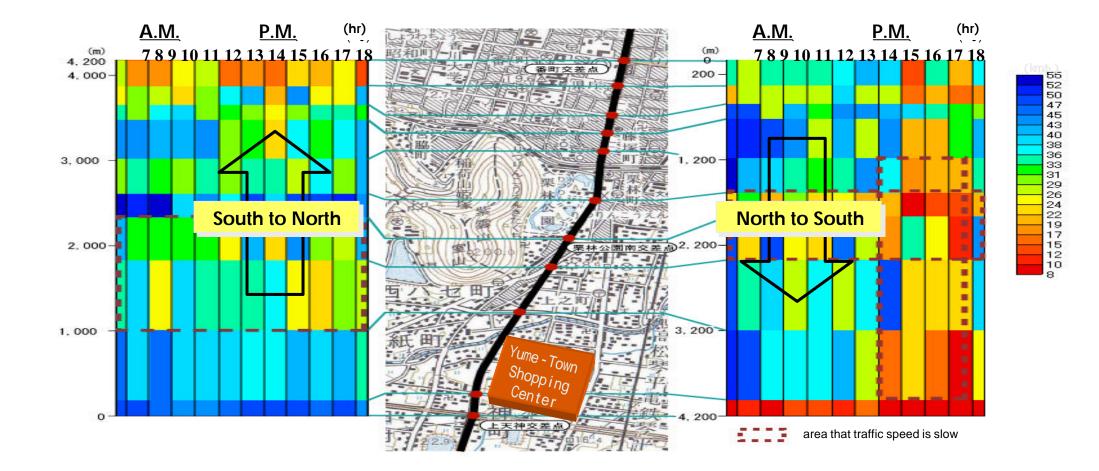
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## An example of finding trouble spots by means of congestion loss data (Kanto, National Route 16)



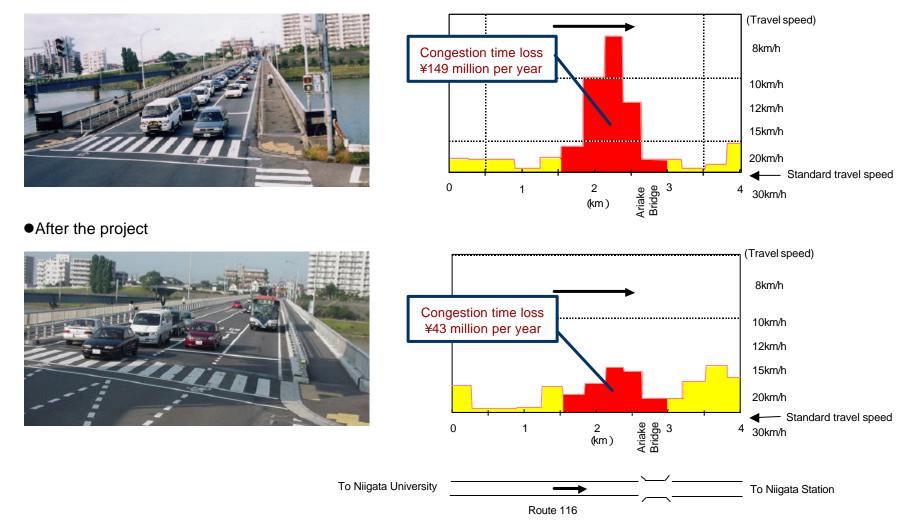
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#### Detailed analysis of individual leg (Traffic speed on time-space diagram)



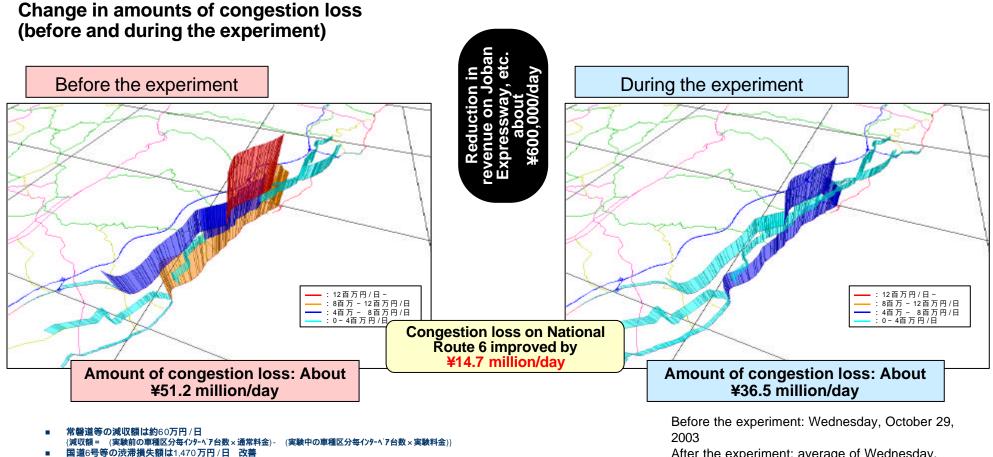
#### Diffusion of Management in the Execution Process - Analysis of the Effects of a Project Using Congestion Data -

#### •Before the project



\* Source: post-evaluation of the improvement work of an intersection on Ariake Bridge, Niigata City (opened to traffic in 2001)

### Understanding the effect of a toll road discount experiment



常磐道等の減収を大幅に上回る一般道路の渋滞緩和効果

After the experiment: average of Wednesday, November 19 and December 3, 2003

# Analysis of the effect of an individual project in which data were used (e.g. Tohoku)

